

## **COUNTY OF SANTA CRUZ**

## **HEALTH SERVICES AGENCY**

POST OFFICE BOX 962, 1080 **EMELINE** AVENUE SANTA **CRUZ**, CA 95061-0962 (408) 454-4066 FAX: (408) 454-4488 TDD: (408) 454-4123

October 15, 1998

October 27, 1998

BOARD OF SUPERVISORS County of Santa Cruz 701 Ocean Street Santa Cruz, CA 95060

RE: Ambulance Response Times to Bonny Doon

Dear Board Members:

On December 16, 1997, your Board authorized the Health Services Agency Administrator to sign the Ambulance Service Agreement and made further directions, including to return with more complete information on efforts to improve response time requirements for ambulance services to Bonny Doon and certain areas adjacent to the City of Watsonville.

On June 2, 1998, HSA requested deferral of this item to October 27, 1998. As discussed in the June 2<sup>nd</sup> letter to your Board, the Ambulance Contract Compliance Commission, in conjunction with HSA, has studied response zones within the County in order to provide Santa Cruz citizens with the most efficient ambulance response times, given available resources.

The Commission established a sub-committee to study performance criteria County-wide, and that committee made recommendations to the Ambulance Contract Compliance Commission on September 21, 1998. We anticipate those recommendations will be finalized in a report to your Board on or before November 24, 1998.

It is therefore RECOMMENDED that your Board:

Defer the final report regarding ambulance service zones, and direct HSA to report back on or before November 24, 1998.

777

Charles M. Moody HSA Administrator

Susan A. Mauriello

RECOMMENDED:

County Administrative Officer

cc: CAO

County Counsel

Ambulance Contract Compliance Corn.

Auditor-Controller HSA Administration