



HEALTH SERVICES AGENCY
ADMINISTRATION

COUNTY OF SANTA CRUZ

HEALTH SERVICES AGENCY

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April 19, 2000

AGENDA: May 2, 2000

BOARD OF SUPERVISORS
County of Santa Cruz
701 Ocean Street
Santa Cruz, CA 95060

RE: Report on Certification of Medi-Cal Providers

Dear Board Members:

On December 14, 1999, HSA Mental Health reported to your Board the status of the Mental Health Managed Care program. As part of that report, HSA Mental Health updated your Board about the certification process for Medi-Cal providers and that the current vendor, UBH, was discontinuing its credentialing service. Since that time, HSA Mental Health has evaluated several alternatives for continuing that service.

Three vendors, HSC Adminisource, **CompHealth** and MedAdvantage are providing services to other mental health managed care organizations in California. All three vendors check providers in the areas required by National Committee for Quality Assurance (NCQA) and American Accreditation **HealthCare/Commission** standards. HSA Mental Health received good references from current customers of all three vendors. All vendors charged similar prices for credentialing services.

Of these vendors, MedAdvantage of Orlando, Florida contracts with a number of California community mental health centers to provide credentialing services. The cost of initial verification is \$59 per provider. HSA Mental Health has 31 active providers, and 10 additional providers have expressed interest in becoming providers when the panel is re-opened. Therefore, the annual cost of credential providers will be approximately \$2,400.

HSA Mental Health will develop a personal service agreement for the Purchasing Agent to process for these services.

It is, therefore, RECOMMENDED that your Board:

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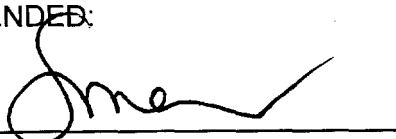
Accept and file this report on Certification of Medi-Cal Providers.

Sincerely,



Rama Khalsa, Ph.D., Administrator
Health Services Agency

RECOMMENDED:



Susan Mauriello
County Administrative Officer

RK:GK
Attachments

cc: County Administrative Office
Health Services Agency
Mental Health & Substance Abuse Administration