

county of Santa cruzo423

HUMAN RESOURCES AGENCY

CECILIA ESPINOLA, ADMINISTRATOR

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May 11, 2000

AGENDA: May 23, 2000

BOARD OF SUPERVISORS

County of Santa Cruz
701 Ocean Street
Santa Cruz, CA 95060

COMMUNITY PROGRAMS' MONITORING REPORTS

Dear Members of the Board:

As you are aware, the Human Resources Agency is responsible for monitoring Community Programs on a biennial basis for compliance with their contracts with the County. The purpose of this letter is to inform you that the monitoring visits for FY 99/00 have been completed. A list of the programs that were monitored is attached (Attachment A). The monitoring visits included a review of administrative, programmatic, and fiscal records. The monitoring reports which are attached have been reviewed by the contractors.

As part of the ongoing evaluation of progress toward Latino Equity, these programs were monitored on adherence to the Standards of Accessibility adopted by your Board, and all programs were asked to submit data on the number of clients, staff, and Board of Directors members who are Latino. Changes and areas needing attention regarding service to the Latino population were noted in the reports, as you will see.

In addition, the monitoring reports include details of each agency's major achievements and challenges during FY 99/00, corrective actions and recommendations where appropriate. For your information, "corrective actions" refer to issues of contract compliance which require action on the part of the contractor, generally by the end of the fiscal year. "Recommendations" refer to suggested improvements that are not mandatory under the terms of the contract.

This year 38 agencies were monitored including a total of 41 programs. A listing of corrective actions and recommendations is attached (Attachment B). In general, community programs are doing extremely well in providing services to the community, however, most agencies are still having difficulty recruiting Latinos to their Board of Directors.

BOARD OF SUPERVISORS

Agenda: May 23, 2000

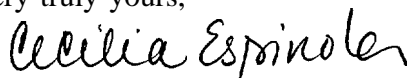
Community Programs' Monitoring Reports

In their final quarterly reports for FY 99/00, community programs will report to HRA regarding their progress in addressing any corrective actions identified in the monitoring reports. HRA will provide a report to your Board in September 2000 regarding community programs' responses to corrective actions.

I would like to take this opportunity to thank the staff, directors, and board members of the agencies for continuing to provide critically needed services to the community.

IT IS THEREFORE RECOMMENDED that your Board accept and file this report on the performance of the Community Programs that were monitored in FY 99/00.

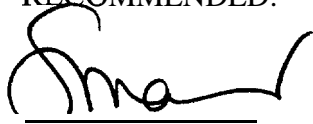
Very truly yours,



CECILIA ESPINOLA
Administrator

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Attachments

RECOMMENDED:



Susan A. Mauriello
County Administrative Officer

cc: Auditor's Office
County Administrative Office
Clerk of the Board
Human Services Commission
Latino Affairs Commission
Contractors

COMMUNITY PROGRAMS MONITORED
FY 99/00

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Agency/Program

1. Association of Watsonville Area Seniors
2. Big Brothers Big Sisters
3. California Grey Bears
4. Central Coast Center for Independent Living
5. Central Coast YMCA/Watsonville Branch
6. CAB/Davenport Resource Center
7. Community Children's Center
8. Community Options/Court Referral
9. COPE Centro Familiar
10. Court Appointed Special Advocates
11. Defensa de Mujeres
12. ¡Dientes! Community Dental Clinic
13. Familia Center
14. Families In Transition
15. Fenix Services
16. FNS/Administration
17. FNS/Adelante
18. FNS/Family Health Education Center
19. FNS/Meals on Wheels
20. Glen Arbor School
21. Group Home Society
22. Homeless Community Resource Center
23. Legal Aid of the Central Coast
24. New Life Community Services
25. Pacific Pre-School
26. Pajaro Valley Children's Center
27. Pajaro Valley Shelter Services
28. Parent's Center
29. Project Scout
30. Salud Para La Gente
31. Salvation Army of Watsonville
32. Santa Cruz AIDS Project
33. Santa Cruz Barrios Unidos
34. Santa Cruz Women's Health Center
35. Senior Citizens of San Lorenzo Valley
36. Senior Citizens Legal Services
37. Senior Network Services
38. Volunteer Center
39. Welfare & Low Income Support Network
40. Women's Crisis Support
41. YMCA of the Redwoods

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**COMMUNITY PROGRAMS MONITORED
FY99/00**

	Agency/Program	Corrective Actions	Recommendations
1.	Association of Watsonville Area Seniors	3	1
2.	Big Brothers Big Sisters	1	None
3.	California Grey Bears	None	1
4.	Central Coast Center for Independent Living	2	1
5.	Central Coast YMCA/Watsonville Branch	3	None
6.	Community Action Board/Davenport Resource Center	None	None
7.	Community Children's Center	1	2
8.	Community Options/Court Referral	None	1
9.	COPE Centro Familiar	1	None
10.	Court Appointed Special Advocates	3	1
11.	Defensa de Mujeres	1	None
12.	¡Dientes! Community Dental Clinic	2	1
13.	Familia Center	3	2
14.	Families In Transition	3	2
15.	Fenix Services	2	1
16.	Food and Nutrition Services/Administration	1	1
17.	Food and Nutrition Services/Adelante	2	1
18.	Food and Nutrition Services/Family Health Education Ctr.	2	3
19.	Food and Nutrition Services/Meals on Wheels	None	1
20.	Glen Arbor School	1	2
21.	Group Home Society	1	None
22.	Homeless Community Resource Center	1	2
23.	Legal Aid of the Central Coast	1	1
24.	New Life Community Services	1	3

**COMMUNITY PROGRAMS MONITORED
FY99/00**

	Agency/Program	Corrective Actions	Recommendation!
25.	Pacific Pre-School	None	1
26.	Pajaro Valley Children's Center	3	4
27.	Pajaro Valley Shelter Services	4	1
28.	Parent's Center	3	1
29.	Project Scout	4	1
30.	Salud Para La Gente	1	None
31.	Salvation Army of Watsonville	2	1
32.	Santa Cruz AIDS Project	3	2
33.	Santa Cruz Barrios Unidos	1	None
34.	Santa Cruz Women's Health Center	None	None
35.	Senior Citizens of San Lorenzo Valley	None	None
36.	Senior Citizens Legal Services	None	2
37.	Senior Network Services	None	1
38.	Volunteer Center	None	None
39.	Welfare & Low Income Support Network	None	2
40.	Women's Crisis Support	1	None
41.	YMCA of the Redwoods	4	1
TOTAL		61	44

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