

# County of Santa Cruz

### **HEALTH SERVICES AGENCY**

POST OFFICE BOX 962, 1080 EMELINE AVENUE SANTA CRUZ, CA 95061-0962 (831) 454-4066 FAX: (831) 454-4770 TDD: (831) 454-4123

#### AGENCY ADMINISTRATIVE DIVISION

May 30, 2000

AGENDA: June 13, 2000

Board of Supervisors County of Santa Cruz 701 Ocean Street Santa Cruz, CA 95060

**SUBJECT:** Alcohol and Drug Program Contract Amendment

Dear Board Members:

This letter is to request your Board's approval of and authorization for the Health Services Agency (HSA) Administrator to sign the attached contract amendment with Women's Crisis Support to add \$8,444 to its existing \$49,392 contract with the HSA Alcohol and Drug Program to provide for additional outpatient treatment services for Cal WORKs clients. Your Board is also requested to approve the attached Transfer of Appropriations to allow for the increased contract amount and reimbursement from the Human Resources Agency

### **Backsround**

As part of the 1999/00 budget, your Board approved augmentations to alcohol and drug services provider contracts to increase services for CalWORKs participants whose alcohol and drug abuse presents a barrier to employment. Over the past year, outreach and casefinding efforts by HSA and HRA staff have proven more successful than originally anticipated. As a result of increased referrals to treatment providers, treatment services provided by several agencies are projected to exceed the amounts originally allocated using CalWORKS funds mandated for alcohol and drug services.

In order to meet the increased need for services, HSA and HRA staff has worked together to project provider funding needs through the end of 1999/00, and use HRA CalWORKs Single Allocation funds to support the additional services in excess of available CalWORKs funds mandated for alcohol and drug services. On May 23, 2000 your Board approved contract amendments with Janus, Triad, and Santa Cruz Community Counseling Center for additional CalWORKs services. Recent increases in the amount of CalWORKs alcohol and drug services provided by Women's Crisis Support necessitate amendment of this contract in order to reimburse them for projected additional CalWORKs services.

### **Contract Amendment and Funding**

The attached contract amendment adds \$8,444 to the existing \$49,392 agreement with Women's Crisis Support to provide for 157 additional staff hours of outpatient alcohol and drug treatment services. The additional services will be contracted for at the unit of service rate contained in the existing contract. As is the case with the existing contract, actual utilization of services will be approved in advance by the HSA CalWORKs Alcohol and Drug Case Manager.

Funding for the \$8,444 of new CalWORKs services will be offset by CalWORKs Single Allocation funds that are already included in the HRA budget. The attached Transfer of Appropriations is needed to increase appropriations within the HSA Drug and Alcohol program and receive reimbursement from the Human Resources Agency. This contract amendment will not result in any increase in net County cost.

It is therefore RECOMMENDED that your Board:

- 1. Approve and authorize the Health Services Agency (HSA) Administrator to sign the attached contract amendment with Women's Crisis Support to add \$8,444 for CalWORKs alcohol and drug treatment services; and
- 2. Approve the attached Transfer of Appropriations to allow for the increased contract amount and reimbursement from the Human Resources Agency.

Sincerely,

Rama Khalsa, Ph.D., Administrator

Health Services Agency

RECOMMENDED:

Susan A. Mauriello

County Administrative Officer

cc: County Administrative Officer

Auditor Controller

County Counsel

Risk Management

**HSA** Administration

**HRA** Administration

Alcohol and Drug Program Administrator

## COUNTY OF SANTA CRUZ

### REQUEST FOR APPROVAL OF AGREEMENT

TO: Board of Supervisors  County Administrative Officer	FR	OM: HEALTH SERVICES AGE	ENCY (Dept
County Counsel Auditor-Controller	K	ema Chelso (Signa	$_{\text{oture}}$ $\frac{5\sqrt{31}}{2}$ (Date
The Board of Supervisors is hereby req	uested to approve the attack	ned ogreement and authorize the e	execution of the same.
1. Said agreement is between the	unty of Santa <b>Cruz</b> H	ealth Services Agency	(Agenc
and, Women's Crisis Support	, 1658 Soquel Drive,	Suite A. Santa Cruz, CA	<u>95065</u> (Name & Address
2. The agreement will provide — out	patient treatment an	d prevention alcohol and	drug services
3. The agreement is neededto pro	ovide the above-menti	oned services	
4. Period of the agreement is from	July 1, 1999	to June 3	0, 2000
5. Anticipated cost is \$increas	sed to \$57,836.00	( <u>F.XXXXX</u>	**************************************
6. Remarks: This amendment in	ncreases the current	contract by <b>\$8,444.00</b>	
7. Appropriations are budgeted in	364042	(ı nd	ex <u>#)</u> <b>3975</b> (Subobject
NOTE: IF APPRO	DPRIATIONS ARE INSUFF	COOO209-01	ORM AUD-74
* SUBJECT TO THE APPE	will be encumbered. F co	GARY A KNUTSON, Audito	Date C   OO   OO   OO   OO   OO   OO   OO
Proposal reviewed and approved. It is		d of Supervisors approve the agree the same on behalf of the Health	ement and authorize the
Remarks:	(Agency) (Analyst)	By M County Admini	Date 2/02
Agreement approved as to form. Date			
Distribution:  Bd. of Supv. • White Auditor-Controller • Blue County Counsel • Green • Co. Admin. Officer • Canary Auditor-Controller • Pink Originating Dept. • Goldenrod  *To Orig. Dept. if rejected.	1	ss ex-officio Clerk of the Board of Sup py certify that the foregoing request for a recommended by the County Administ on	approval of agreement wasapproved by

ADM - 29 (6/95)

### COUNTY OF SANTA CRUZ HEALTH SERVICES AGENCY ALCOHOL AND DRUG PROGRAM

### AMENDMENT TO AGREEMENT

Contract #: C090298-0 1 Index: 364042 Subobject: 3975

Between: County of Santa Cruz - Health Services Agency and

Women's Crisis Support 1658 Soquel Drive, Suite A, Santa Cruz, CA 95065

The parties named above agree to amend contract C090298-01 as set forth in the attached Exhibit "A" by increasing the amount of compensation from \$39,392 to \$57.836; and by amending Exhibit A, Provision A3; and Exhibit D, Provisions Dland D4 as attached; said amendments are incorporated into and made a part of contract C090133-01 by this reference. Additions are in **bold and underlined**, and a line has been drawn through old language to be deleted. All other provisions of the agreement shall remain in full force and effect.

IN WITNESS WHEREOF, the parties hereto have executed this Agreement on the dates indicated below.

COUNTY OF SANTA CRUZ:
BY:
DATE:
Attest:
Clerk, Board of Supervisors

### Distribution:

County Administrative Officer Auditor-Controller County Counsel HSA Administration Alcohol and Drug Program Administrator Community Mental Health Women's Crisis Support

# EXHIBIT A INDIVIDUAL CONTRACTOR INFORMATION

- A.1. ADMINISTRATION: County's Alcohol and Drug Program Administrator, hereinafter called County's Administrator, under the direction of the Health Services Agency Administrator shall represent County in all matters pertaining to services rendered pursuant to this Agreement and shall administer this Agreement on behalf of County. Contractor's Executive Director shall administer this Agreement on behalf of Contractor.
- A.2. TERM: The term of this Agreement shall commence on July 1, 1999 and continue through and including June 30, 2000 during which time Contractor shall perform the services provided herein.
- A.3 COMPENSATION FOR FEE-FOR-SERVICE CONTRACTS: County agrees to pay Contractor a total sum not to exceed Forty-nine Thousand, Three Hundred Ninety-two and No/100 Dollars (\$49,392.00) Fifty-Seven Thousand. Eight Hundred Thirty-Six and No/100 Dollars (\$57,836.00) for services performed during the term of this Agreement in accord with the negotiated rates set forth in Exhibit D. CalWORKs funds may only be used for activities related to CalWORKs clients. Governor's 15% Welfare-to-Work Grant funds may only be used for activities related to Welfare-to-Work clients. In no event shall County obligation of State Drug and Alcohol Allocation base and required COUNTY funds exceed this amount.
  - In no event shall County be required to pay for the cost of services which are covered by funding received by Contractor from other governmental contracts or grants.
- A.4. NOTICE: Any notice or notices required or permitted to be given pursuant to this Agreement may be personally served on the other party by the party giving such notice, or may be served by mail to the County's Administrator at: County of Santa Cruz, HEALTH SERVICES AGENCY, Alcohol and Drug Programs, 1060 Emeline Avenue. Santa Cruz CA 95060, or to Contractor at: Women's Crisis Support 1658 Soquel Drive, Suite A, Santa Cruz, CA 95065.

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D. 1. MAXIMUM ALLOCATION: Contractor agrees that County's Maximum Allocation under the terms of this Agreement for each mode of service are listed below. The County reserves the right to change the source of funds based on County and State requirements.

#### BY FUNDING SOURCE

		Other	CalWORKs
TOTAL	Modality	Funds	SAT
\$ 8,958	Prevention	\$ 8,958	
\$32,434	Outpatient Counseling	\$32,434	
<del>\$-8,000</del>			<del>\$ 8,000</del>
<b>\$</b> 16,444	Outpatient Counseling CalWORKs		\$16.444
<del>\$49,392</del>			<del>\$ 8,000</del>
\$57,836	Total	\$41,392	\$16.444

D.2. FEE FOR SERVICE CONTRACTS UNIT OF SERVICE RATES: County agrees to compensate Contractor at the unit of service rates set forth below. Settlement will be done at the end of the contract with the Cost Report. Contractors may request a change in the below rates, by a written request to the County Administrator. County Administrator may approve rate changes of 10% or less. Rate changes above 10% will require a contract amendment.

UNIT	RATE	SERVICE		
Staff Hour – d.	\$32.11	Prevention		
Staff Hour – a., b.	\$36.30	Outpatient Counseling		

D.3. DEFINITIONS: Definition of above units of service shall be as follows:

STAFF HOUR: Those hours that a direct service staff person is on the job and available to provide services. A direct service staff person is defined as a staff person who spends time providing services directly to program clients. Administrative, clerical and other support services may not be billed as staff hours. Staff time used for vacations, holidays, sick leave and other leave may not be billed to County. Volunteer and unpaid intern time may not be billed to County. Time to be billed in 15-minute increments of direct staff time. Staff Hours are claimed for the following modes of service:

- a. <u>Outuatient Services</u>: Staff Hours may include individual counseling and group therapy of a minimum of 3 and not more than 15 unrelated individuals, intake, assessment, case management and aftercare.
- b. CalWORKs and Governor's 15%: Staff Hours may be claimed for assessment, treatment, case management. referral and aftercare services that are authorized and approved by the HRA CalWORKs Employment and Training staff, A copy of the CADDs form for each new client enrolled during the report month will be submitted with each monthly claim. Alcohol or drug (AOD) services are to be employment focused, and in accordance with CalWORKs Welfareto-Work plans and/or participation agreements. As authorized and approved by HRA. CalWORKs funds may also be claimed for participation in CalWORKs multi-disciplinary team meetings; for outreach and education activities related to informing and encouraging CalWORKs recipients to enter into alcohol and drug treatment services; for start-up activities approved by the County Alcohol and Drug Program Administrator: and for participation as requested in multi-disciplinary team meetings. Contractor shall establish procedures for screening all clients at intake regarding their status as a CalWORKs recipient and refer CalWORKs recipients who were not initially referred by the Human Resources Agency (HRA) back to HRA for inclusion of alcohol and drug treatment into their CalWORKs activity agreement and/or CalWORKs Welfare-to-Work plan. If access to service for clients referred under CalWORKs cannot be provided within seven days of the receipt of the HRA referral. Contractor shall inform HRA and the Health Services Agency (HSA) Alcohol and

Drug Program, and work in cooperation with HRA and HSA to address access issues. Contractor will coordinate with HRA and HSA to develop participant tracking and monitoring systems, as needed, by the CalWORKs program. Contractor will also work with HRA and HSA to develop protocols for protecting client confidentiality and exchanging necessary and appropriate information as required for reporting purposes.

- C. MAA Outreach (Outpatient): Staff hours used to provide Medical information to individuals who call, come to the office, are contacted through outreach efforts, and/or attend community meetings about AOD services. Staff persons will give specific information about the benefits and services of Medical and will encourage persons to apply for Medical benefits by referring them to Medical eligibility offices. Information and/or referrals to other treatment services. medical services or other health and social services is part of the intake, admission, program and discharge process. Records will be kept of staff hours and numbers of people given specific information about Medical or referred to Medical offices in accordance with current State MAA guidelines and regulations.
- d. <u>Prevention Services:</u> Those hours that a direct service staff person is on the job and available to provide prevention services. Time is billed in 15-minute increments of direct work time.
- e. MAA Outreach (Prevention): Staff hours used to provide Medical information to individuals who call. come to the office, are contacted through outreach efforts, and/or attend community meetings about AOD prevention. Staff persons will give specific information about the benefits and services of Medical and will encourage persons to apply for Medical benefits by referring them or giving directions to Medical eligibility offices. Public information and education about and/or referrals to treatment resources, medical services or other health and social services is part of the prevention activities. Records will be kept of all presentations in which AOD treatment resources are presented and specific information about Medical services and location of offices are given to meeting participants or individuals in accordance with current State MAA guidelines and regulations.
- D.4. <u>ADVANCE BASE</u>: Advances for NNA and Drug Medical services shall be made on a base of \$49,392 \( \) \(
- D.5. INCREASE IN MAXIMUM ALLOCATION FOR MODE OF SERVICE: Funds may not be shifted between modalities, e.g., Outpatient and Residential, without written approval by County Administrator. Shifts can be requested to the extent that there are funds available as a result of reduced billings for another mode of service or other modes of services hereunder. Such shifting of funds shall be on a dollar for dollar basis and as the Maximum Allocation for provision of a particular mode of service is augmented, there shall be a corresponding reduction in the Maximum Allocation for another mode of service or modes of services.

#### 0331

# EXHIBIT E-3 DESCRIPTION OF, SERVICES

Contractor: Women's Crisis Support

Component: Outpatient Services Provider #: 44-4450

Modality: CalWORKs Individual and Group Counseling

Primary Target Groups Treated: CalWORKs Alcohol and Drug Abusing Domestic Violence Victims

Budget and Unit of Service (UOS) Data

. ,	97-98	98-99	99-00
	Past	Current	New Budget
	Year	Year	Year
	Actual	Estimated	Estimated
Gross Program Cost		\$4,000	\$ 8,000
			\$16.444
CalWORKs Funding		\$4,000	<del>\$-8,000</del>
			\$16.114
Number of clients funded by County		24	40

### PRIMARY PROBLEMS TREATED

Women on CalWORKs who are transitioning into the workforce are the target population. Program activities include intake, individual and group counseling regarding the obstacles to employment including drug and alcohol abuse and domestic violence. WCS maintains a weekly Drop-in Group for 24 weeks. The group has a 12-week rotating content. Topics include: stress and time management, communication and assertiveness skill building, self-esteem building, and coping with the work world.

#### PROGRAM GOALS AND OBJECTIVES

- GOAL I. To provide alcohol and other drug abuse assessment, treatment, case management and aftecare services to overcome employment barriers to CalWORKs clients.
  - OBJECTIVE A. <u>OUTPATIENT COUNSELING.</u> Women's Crisis Support will provide a total of 220 453 CalWORKs Outpatient Counseling staff hours to 40 alcohol and drug abusing domestic violence victims.
    - A.1. Women's Crisis Support agrees to the following reporting standards:
      - To record staff hours according to the standards established by HRA/HSA, as are defined in Exhibit D. pertaining to <u>STAFF</u> HOUR.
      - b. As is applicable to Outpatient Services, to submit to DADPA a count, summary and/or report of items as specified in this Exhibit, Goal I, Objectives B 1 and C 1. and Exhibit El, Goal II through Goal VI.
      - C. Reported staff hours will include face-to-face client services and CalWORKs contract approved activities pertaining to Outpatient Counseling.
    - OBJECTIVE B. <u>INDIVIDUAL COUNSELING.</u> Of the 220 443 hours for Outpatient Services. Women's Crisis Support will provide 170 349 staff hours for CalWORKs Individual Counseling to 40 unduplicated clients.
      - B.1. Of the 470 349 hours, at least 124 262 staff hours will be for Individual Counseling face-to-face client services. Face-to-face client service staff hours will not equal available staff hours because of staff time for charring, no-shows and session planning.

- B.2. Quarterly reports of CalWORKs Individual Counseling clients served will at a minimum include a count and summary of the following:
  - a. Comprehensive Intake Assessment face-to-face visits.

0332

- C. Individual Counseling face-to-face visits.
- d. Number and ethnicity of unduplicated clients listed above.
- OBJECTIVE C. <u>GROUP COUNSELING</u>. Of the 220 443 staff hours for Outpatient Services, Women's Crisis Support will provide 50 94 staff hours for CalWORKs Group Counseling to 20 unduplicated clients.
  - C.1. Of the 50 hours at least 36 68 staff hours will be devoted to face-to-face client services. Face-to-face client service staff hours will not equal available staff hours because of staff time for charting, no-shows and session planning.
  - C.2. Quarterly reports of CalWORKs clients counseled will at a minimum include a count and summary of the following:
    - a. Number of group visits.
    - b. Average number of clients in each group.
    - C. Number and ethnicity of unduplicated clients listed above.

### **STAFFING**

Licensed Counselor .15 .21

Total FTE .15 :..1

# **COUNTY OF SANTA CRUZ**

REQUEST FOR TRANSFER OR REVISION
OF BUDGET APPROPRIATIONS AND/OR FUNDS

0333

Dep	oartı	ment:	Health Servi	ces Agenc			_		DION TONDS	Date:	5/30/00
TO		Board of	Supervisors /	County Ad	ministrati	ve Off	icer /	Distric	t Board		
I he	reby	request yo	ur approval of the	e following trai	nsfer of bu	dget ap	propria	tions <b>and</b>	or funds in the	fiscal year e	nding June 30, I-3 <u>2 000</u>
			AUDITORS	USE <b>ONLY</b>				7 [	BATCH #		
DOCUMENT #		UMENT #	AMOUNT		L/N	L/N T/C HASH		<u>]</u> [	DATE		
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Pe be	us 3,44	ttached ed to a	ugment a con st applied t	tract with	n Women'	s Cri	sis	Suppor	t. The exp	ense wil	ug Program will l be offset by nds are already
Nam	ie	David	McCollum						Title	HSA Fisc	al Officer
		controller's a	. <b>W</b>	ertify that unen	cumbered ba	lance(s)			the appropriation		the amounts indicated above.
Cou	nty A	dministrati	ve Officer's Action	n:    Red	commended	to Bo	ard	II A	pproved	Not R	ecommended or Approved
Cou	nty A	Administrati	ve Officer							Da	ate
		California f Santa <b>Cr</b>	ss. transfer wa		said Board	of Supe	ervisors	-			hat the foregoing request for nistrative Officer by an order
					, 19 <u>,                                     </u>		BY _				, Deputy Clerk

Distribution:

White-Board of Supervisors Yellow-Auditor-Controller Green-County Administrative Officer Pink-Originating Department

Goldenrod-Departmental Control Copy

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