

County of Santa Cruz

PERSONNEL DEPARTMENT

701 OCEAN STREET, SUITE 310, SANTA CRUZ, CA 950604073 (631) **454-2600** FAX: (931) 464-2411 'TDD: (931) 4543123 DANIA TORRES WONG, DIRECTOR

January 3, 2001

Agenda: January 9, 2001

Board of Supervisors County of Santa Cruz 701 Ocean Street Santa Cruz, CA 95060

Augmentation to Appropriations for Temporary Employment Services

Dear Members of the Board:

As your Board is aware, the County's Personnel Department, through its Employment Services Division, is responsible for the recruitment and hiring of staff. As your Board learned at budget hearings, our efforts are currently conducted in a challenging labor market. Our recruitment efforts for professional staff, such as law enforcement personnel, nurses, planners, technical staff, and accountants have been particularly impacted.

Our office employs a number of strategies to deal with labor market pressures. For example, to shorten the turn-around time required to process applicants for law enforcement positions, we implemented over-the-counter testing. To address a tight market for technology workers, the County has instituted a comprehensive training program in the Information Services Department to "home-grow" technology expertise. Our office also uses temporary employment agencies in the short term to assist departments who have immediate needs. The costs for temporary employment services are centralized in the Personnel Department, and are billed back to the individual departments who require these services.

At this time, our fund for these services requires augmentation. It is estimated that County departments will require approximately \$50,000 in temporary employment services through the remainder of fiscal year 2000-2001. Funds are available from departmental salary savings to assume these additional costs, and costs will only be incurred as required by County departments.

It is therefore RECOMMENDED that your Board approve the attached resolution, increasing appropriations in professional services by \$50,000, offset by Intrafund Transfers.

Sincerely,

Dania Torres Wong

Personnel Director-u

RECOMMENDED:

SUSAN A. MAURIELLO County Administrative Officer

Attachment

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COUNTY OF SANTA CRUZ

REQUEST FOR TRANSFER OR REVISION OF BUDGET APPROPRIATIONS AND/OR FUNDS

0048

partment: <u>Personnel Deapartment</u>						Date: 1/3/01				
го:		Board of	Supervisors /	County Adn	ninistrativ	e Office	r / I	District	Board	
here	hy re	equest your a	pproval of the follov	ving transfer of	budget app	propriations	and/	or fund	s in the fis	cal year ending June 30, %3 2001
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\u&c	or-Co	ontroller's A	ction: I hereby ce	rtify that unen	cumbered ba	ılance(s) jé	are a	ailable in	the appropriation	s/funds and in the amounts indicated abo
ludi	or-C	Controller, by	Sary	G. K	mil			_	, Dep	outy Date //4/200
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		California of Santa Cru	\$5. transfer wa		said Board	l of Super				ereby certify that the foregoing request County Administrative Officer by an ord
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AUD74 (REV 12/94)

COUNTY OF SANTA CRUZ

REQUEST FOR APPROVAL OF AGREEMENT

0049

TO: Board of Supervisors Courty Administrative Officer Cour ty Counsel Auditor-Controller		FROM:		Department (Signature)	
The Boatd of Supervisors is hereby re	quested to approve the	attached agr	eement and autho	the execution of t	he same.
1. Said agreement is between the	ornia Peninsula, 3	180 Newbe	rry Drive, Sa	an Jose, CA 95118	(Agency)
3. The egreement is needed.	se the County can	not provi	de these serv	vices.	
4. Period of the agreement is from —	March 6, 2001		to unt	til terminated by	either party
5. Anticipated cost is \$				(Fixed amount; Monthly	y rate; Not to exceed)
6 . Remcrks:					
7. Appropriations are budgeted in	513000 ROPRIATIONS ARE INS				
Appropriations -available and are not	have been encumbered.	Contract	No.CoD2:	359 Date	2/27/01
Supercedes PO 3217	5	G B	ARY A. KNUTSO	N. Auditor - Controller	Deputy
Proposo¹ reviewed and approved. It is			pervisors approve ne on behalf of t	_	thorize the
	(Ag	ency).	Cour	nty Administrative Office	r
Remarks:	(Analyst)	B	ass	/	Date 2/27/01
Agreement approved as to form. Date	e		()'		
Distribution: Bd. of Supv White Auditor-Controller - Blue County Counsel - Green * Co. Admin. Officer - Canary Auditor-Controller - Pink Originating Dept Goldenrod 'To Orig. Dept. if rejected.	said Board of Superviso	nereby certify tors as recomm	hat the foregoing re ended by the Count	loard of Supervisors of the equest for approval of agre y Administrative Officer by County	eme warproved by



Manpower, Inc./California Peninsula County of Santa Cruz Service Agreement

MANPOWER, INC./California Peninsula SERVICE AGREEMENT

This Agreement made and entered into this day of	_ 2001,	by and
between Manpower, Inc./California Peninsula, with its principal place of	business	located at
3180 Newberry Drive, San Jose, California 95118 (hereinafter referred to	as "Co	ntractor"),
and the County of Saota Cruz, with its principal place of business located a	t 701 Oce	an Street,
Room 3 10, Santa Cruz, California 95060 (hereinafter referred to as "Customer	·").	

(1) Jab **Description.** Contractor agrees to assign its employees to Customer in order to perform the work described in Exhibit A.

(2) Services.

In addition to performing the work described in Exhibit A, Contractor agrees to recruit, interview, select and hire applicants who, in Contractor's judgment, are best qualified to perform the type of work described in Exhibit A. As the employer, Contractor will: (i) verify employees' work authorization, under U.S. government regulations, (ii) maintain all necessary personnel and payroll records for its employees assigned to Customer; (iii) compute their wages and withhold applicable Federal, State and local taxes and Federal Social Security payments; (iv) remit employee withholdings to the ptoper governmental authorities and make employer contributions for Federal FICA and Federal and State unemployment insurance payments; (v) pay net wages and fringe benefits. if any, directly to its employees; (vi) provide for liability, fidelity and Workers' Compensation insurance coverage; and (vii) at the request of Customer for any valid legal reason, remove any of its employees assigned to Customer; provided, that this arrangement shall in no way affect the right of Contractor, in its sole discretion as employer, to hire, assign, reassign and/or terminate its own employees.

(3) Customer's Obligations.

(a) Customer agrees to provide Contractor employees assigned to it with all necessary supervision and a suitable place of work which shall comply with all applicable Federal, State and local health and safety laws. Customer agrees to maintain an Injury and Illness Prevention Program, which includes providing a safe and healthy work environment for Contractor employees and abating any unsafe working conditions in a reasonable and timely manner. Customer agrees to include Contractor employees in any safety process or program Customer is required to implement due to the nature of its operations and hazards associated with those operations, and in which Contractor employees are, or have the potential to be exposed. Customer agrees to provide Contractor employees assigned to it site specific safety and health training and instructions applicable to its work environment and operations, or hazards specific to



Manpower, Inc./California Peninsula County Of Santa Cruz Service Agreement

performing the work described in Exhibit A, prior to Contractor's employee commencing assignment. In the event the work described on Exhibit A requires the use of any personal safety equipment, Customer agrees to be responsible for providing, purchasing, and for the training in the use of such equipment by Contractor's employees. Contractor employees are only authorized to engage in those job activities expressly stated or described in the initial work order. Customer further agrees that it will not ask or allow Contractor employees lo perfonn duties outside those for which the employee was originally assigned without first obtaining permission from Contractor.

(b) Customer agrees to sign the timeslips presented to it by Contractor employees in order to record compensable **working time** of such Contractor employees, and to designate a member of its staff who will be authorized to sign such timeslips on **behalf** of Customer. In the event the Customer's authorized **representative** is unavailable to sign the timeslips, it is agreed that Contractor is appointed as an agent of Customer for **the** sole purpose of signing such timeslips on behalf of the Customer for the Contractor employees assigned thereunder, and such signed timeslips will be conclusive as to the number of compensable **hours worked by** each Contractor **employee** for that workweek.

(4) Compensation.

In consideration of Contractor's performance hereunder, Customer agrees to pay Contractor at the markup set forth on Exhibit A. Contractor will invoice Customer weekly at the address set forth above, and such invoices shall be payable by Customer upon receipt. Contractor's timeslips signed by Customer will be conclusive as to the number of compensable hours worked by each Contractor employee assigned to Customer for that workweek. The billing rate(s) set forth on Exhibit A includes employee wages, the payroll burden costs referred to in Paragraph (2) above, and gross profit. Any additional payroll costs, such as employer contributions to health, welfare and pension funds, required to be made by Contractor as the employer will be billed to Customer at cost. It is mutually agreed that if, at any time during the lerm of this Agreement, Contractor is required to increase such wage and/or payroll burden costs as the direct result of any determination, order or action by any applicable Fcdcral, State or local governmental authority, collective bargaining unit or third-party insurer, Customer shall reimburse Contractor at cost for any such increases. Where applicable, Customer will pay any State or local sales tax.

(5) Employee Overtime. It is mutually understood that the rates referred to in Paragraph (4) do not contemplate non-exempt Contractor employees working overtime. Contractor will comply with applicable State and Federal Wage and Hours Laws, and overtime will be paid pursuant to applicable State and Federal law. Customer will be billed in conformance with such payments by Contractor. Such additional hours, if any, shall be performed only at the specific request of Customer, and shall be evidenced by timeslips referred to in Paragraph (3) above.



Manpower, Inc./California Peninsula County of Santa Cruz Service Agreement

(6) Workers' Compensation and Liability Insurance.

- (a) Contractor has procured, and will maintain in effect throughout the life of this agreement, Workers' Compensation insurance in full limits as required by statute covering Contractor employees assigned to Customer hereunder.
- (b) Contractor has procured, and will maintain in effect throughout the life of this Agreement a Fidelity Bond policy in the amount of \$1,000,000, and a Liability and Property Damage policy in the amount of \$20,000,000.
- (c) It is mutually understood and agreed that the above insurance does not cover bodily injury, physical loss or property damage caused by a Contractor employee operating any motor vehicle in furtherance of Customer's business and while within the scope of employment, and that Customer will accept full responsibility for bodily injury, property damage, fire, theft, loss, collision or public liability damage claims which may result from or be caused by a Contractor employee driving a motor vehicle under such circumstances.
- (d) It is further understood and agreed that Customer will not permit any Contractor employees to operate any motor vehicle in the performance of their duties hereunder without first obtaining Contractor's prior written consent.
- (e) Contractor's prior written consent will also be obtained by Customer in the event any Contractor employee is to handle cash, negotiable securities and instruments or other valuables in the performance of their duties hereunder; however, Contractor will not be responsible in any event for such fidelity claims unless such claims are reported to it in writing within thirty (30) days after occurrence.

(7) Legal Compliance and Indemnity.

(a) In its performance of this Agreement, Contractor will comply with all applicable Federal, State, and local laws, including, but not limited to, the provisions of the Equal Employment Opportunity Act and the Fair Labor Standards Act, and will indemnify and hold Customer harmless from and against any claims, demands, suits, losses, damages, costs and expenses arising out of any non-compliance violation or alleged non-compliance violation by Contractor of any such laws. In addition, Contractor will indemnify and hold Customer harmless from and against any and all liabilities, claims, demands, suits, losses, damages, costs and expenses for bodily injury to or death of any person (other than officers and employees of Contractor), or damage to or destruction of any property, directly caused by any non-professional negligent act or omission on the part of Contractor, its officers or employees, except for any such liabilities, claims,



Manpower, Inc./California Peninsula County of Santa Cruz Service Agreement

suits, losses, damages, costs and expenses resulting from any negligent act or omission on the part of Customer, its officers, employees or agents.

- (b) In its performance of this Agreement, Customer will comply with all applicable Federal, State and local laws including, but not limited to, the provisions of the Equal Employment Opportunity Act and the Occupational Safety and Health Act, and will indemnify and hold Contractor harmless from and against any claims, demands, suits, losses, damages, costs and expenses arising out of any non-compliance violation or alleged non-compliance violation by Customer of any such laws. In addition, Customer will indemnify and hold Contractor harmless from and against any and all liabilities, claims, demands, suits, losses, damages, costs and expenses for bodily injury to or death of any person, or damage to or destruction of any property, directly caused by any negligent act or omission on the part of Customer, its officers or employees, except for any such liabilities, claims, demands, suits, losses, damages, costs and expenses resulting from any non-professional negligent acl or omission on the part of Contractor, its officers, employees or agents. Customer accepts total responsibility for the supervision, direction and control of the work and agrees to review and approve the final work product in accordance with professionally recognized standards. Customer further agrees that Manpower will not be responsible for any liabilities, claims, demands, suits, losses, damages, costs and expenses which may arise or be caused by the professional act(s) or omission(s) of its employees while on assignment to Customer.
- (c) The parties mutually agree to waive any responsibility for special, indirect, and consequential damages.
- (8) Permits and Licenses. Contractor will maintain in effect during the term of this Agreement all licenses and permits as may be required in order to engage in Contractor's business as a staffing scrvice. Customer will maintain in effect during the term of this Agreement any anti all Federal, State and/or local licenses and permits as may be required by applicable authorities in order to engage in Customer's business.
- (9) Force **Majeure.** Contractor shall not **be** responsible for failure or delay in assigning its employees to Customer hereunder if such failure or delay is due to labor disputes and strikes, fire, riots, war, acts of God or any other causes beyond the control of Contractor.
- (10) Labor Organizations. Under no circumstance will Customer enter any agreement or understanding with any union organization affecting any Contractor employee assigned to Customer hereunder. In the event Contractor enters into any collective bargaining agreement (with customer's concurrence) covering Contractor employees assigned to Customer, it is understood and agreed that Contractor shall have sole control and



Manpower, Inc./California Peninsula County of Santa Cruz Service Agreement

responsibility for and will be **sole** signatory under and connected with all such labor negotiations, grievances, collective bargaining agreements and related labor matters. Customer agrees not to violate the terms of any **collective** bargaining agreement which Contractor may sign with respect to **employees** furnished hereunder. Customer agrees **to indemify** Contractor for any payments Contractor may be requited to make to such employees for services not actually performed as a result of any **determination** or settlement of a claim arising out of any **collective** bargaining agreement Contractor may have covering such employees, or any action instituted by a governmental agency relative to such employees.

- (11) Assignment. Neither Contractor nor Customer may assign this Agreement, in whole or in part, without the prior written consent of the other party. This Agreement shall be binding upon the parties hereto, their successors, heirs and assigns, as permitted.
- (12) Conversion Procedures. Con&actor's clerical and industrial division employees may he converted by Customer after ninety (90) days of employment. Contractor's technical division employees may be converted by Customer after one hundred eighty (1 SO) days of employment. Customer agrees to pay a conversion fee if Customer hires Contractor's employee prior to the above stated period. Such conversion fee shall be calculated at twenty percent (20%) of said employee's annual salary and shall be payable to Contractor upon receipt of invoice by Customer. Contractor must be notified prior to conversion.
- (13) Contractor's Employees. Customer agrees that all current, existing, and future employees sent by Contractor to Customer are employees of Contractor and are not employees of Customer, except as determined by State and Federal law. Customer agrees not to take any action either directly or indirectly lo cause Contractor employees to quit Contractor and join any other temporary agency or staffing service provider in order to continue working at Customer.
- (14) Solicitation of Employees. During the term of this Agreement and for a period of six (6) months following the termination of this Agreement, both Contractor and Customer agree not to solicit or attempt to solicit for employment any regular employee of the other **party** of this Agreement.
- (15) Independent Contractor. In its performance of this Agreement, Contractor shall at all times act in its own capacity and right as an independent contractor, and nothing contained herein shall be construed to make Contractor an agent or partner of Customer.



Manpower, Inc./California Peninsula County of Santa Cruz Service Agreement

(16) **Term.**

- (a) The term of this Agreement shall commence as of the date first shown above and shall continue in effect thereafter until canceled by either party upon not less than thirty (30) days' prior written notice to the other. Such notice shall be deemed to be given when mailed by certified Mail, postage prepaid, lo the respective addresses as shown on the first page of this Agreement. Contractor reserves the right, however, to terminate this Agreement upon not less than thirty (30) days' prior notice in the event of non-payment of any Contractor invoice received by Customer under Paragraph (4) above.
- (b) All Contractor employees provided by Contractor who are working at any Customer facility on the effective date of termination of this Agreement may, with prior written approval by Contractor, continue **such** work throughout the term of the applicable assignment and any extensions thereto. During this period, all terms and conditions and job classifications of this Agreement current at the time of termination shall continue to apply to such Contractor employees. All employees of Contractor, Customer agrees, shall remain employees of Contractor during and after the termination of this Agreement, except as provided for under Paragraph (12) above.
- (17) **Communications.** All contractual notices must be in writing, must reference this agreement, and shall **be** marked and transmitted as shown below.

Attention; Kim Burgstrom Contracts and Insurance Manager Manpower, Inc./California Peninsula 3180 Newberry Drive San lose, California 95 118 Attention: Liz Morrison
Principal Personnel Analyst
County of **Santa Cruz**, Personnel **70** 1 Ocean Street, Room 3 10
Santa Cruz, California **95060**

- (18) Non-Waiver. The waiver of any term, condition, or provision of this Agreement by Customer or Contractor must be in writing. No such waiver shall be construed as a waiver of any other term, condition, or provision except as provided in writing, nor as a waiver of any subsequent breach of the same term, condition, or provision.
- (19) Attorney Pees. In the event that any action is brought by either party hereto as a result of a breach or default in any provision of this Agreement, the prevailing party shall be entitled to recover its costs and expenses (including reasonable attorney fees) incurred in connection therewith.
- (20) **Governing** Law. This Agreement shall be interpreted and governed in all respects by the laws of the State of California and venue for any action shall be the County of Santa Clara. If any part of this Agreement if found to be i **llegal** or unenforceable, the remainder of the Agreement will still be valid.



Manpower, Inc./California Peninsula County of Santa Cruz Service Agreement

(21) Entirety. This document shall be the entire understanding and agreement between the parties with respect to the subject matter set forth herein, and all prior Agreements, understandings, covenants, promises, warranties and representations, oral or written, express or implied, not incorporated herein are superseded hereby. This Agreement may not be amended, modified, altered, supplemented or changed in any way except in writing, signed by the parties and attached hereto as an amendment.

In Witness Whereof, the parties hereto have caused this Agreement to be executed by **their** respective duly authorized signing officers as of the day and year shown above.

Witness:	Manpower, Inc./California Peninsula
	By:
	Printed Name:
	Title:
Witness:	County of Santa Cruz
PUBLIC	Ву:
	Printed Name:
	Title:

note 2-26-2001



Manpower, Inc./California Poniasula County of Santa Cruz Service Agreement

EXHIBIT A

The following bill rate ranges will apply to Contractor employees assigned to Customer under this Agreement:

Classification Bill Rate Range

\$16.94 to **\$25.42** per hour Clerical and Light Industrial Placements **\$25.42 to \$33.80** per hour Professional Placements

If Customer requires additional services, such as criminal background checks, drug screens, educational checks, DMV checks, etc., the rates for these services will be negotiated.