

## **County of Santa Cruz**

## **HUMAN RESOURCES AGENCY**

Cecilia Espinola, Administrator 1000 Emeline Avenue, Santa Cruz, CA 95060 (83 1) 454-4 130 or 454-4045 FAX: (83 1) 454-4642

May 9, 2001 AGENDA: May 22, 2001

BOARD OF SUPERVISORS county of Santa crllz 701 Ocean Street Santa Cruz. CA. 95060

REQUEST TO USE QUALIFIED VENDOR TO OBTAIN CalWIN AUTOMATED SYSTEM IMPLEMENTATION SUPPORT

Dear Members of the Board:

As you are aware, on January 11<sup>th</sup>, 2000, your Board granted approval for the Human Resources Agency (HRA) Administrator to execute a contract with the Electric Data Systems (EDS) Corporation for the design, implementation and ongoing maintenance of the CalWORKs Information Network (CalWIN) system. On September 12, 2000, your Board approved a resolution accepting and appropriating unanticipated revenue to support this venture.

As your Board may recall, CalWIN is currently in development under state guidelines, to replace the Welfare Case Data System (WCDS) and Gain Information System (GIS). The new system will utilize multi-tiered client/server architecture. CalWIN will provide consolidated databases run by EDS at a central data processing site with Wide Area Network (WAN) connectivity to each of the eighteen consortium member counties.

The CalWIN application will determine client eligibility, calculate benefits, exchange information with other systems and provide management support for the major processing functions currently provided by the Case Data System. The CalWIN development phase began on February 28, 2000. Santa Cruz County is now scheduled to implement in April 2003.

Successful implementation of the application will involve coordination among all divisions within I-IRA as well as extensive technical expertise. We are seeking support with expertise in project management and familiarity with CalWIN issues to advise, assist in accomplishing tasks and meeting deadlines and provide more intensive support as the need arises. Specifically, HRA is interested in obtaining support to develop a strategic plan for CalWIN Implementation, Conversion Readiness, and Business Transition.

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At this time, HRA is requesting permission of the Board to select a vendor with specific expertise in the area of CalWIN project development from a list of Qualified Vendors. In January of this year, HRA sent out a Request for Information to identify potential vendors with expertise in this area. Three vendors have been identified who have demonstrated they have the experience, expertise and familiarity with CalWIN to successfully guide the county implementation efforts. Selection would be by competitive proposal among the three qualified vendors. The three identified vendors are:

American Management Systems (AMS), Sacramento CA Deloitte Consulting, Foster City CA GovConnect, Cincinnati, OH.

Funds to provide these services have been identified and are included in the FY01/02 budget requests at no county cost. HRA anticipates returning to your Board on or before August 14, 2001 with a recommendation for vendor selection, contingent upon your Board's approval of the proposed FY01/02 budget.

## IT IS THEREFORE RECOMMENDED that your Board:

- 1. Accept AMS, Deloitte Consulting and GovConnect as Qualified Vendors for the purposes of providing CalWIN implementation support; and
- 2. Authorize HRA to issue a request for proposal for CalWIN implementation support to the three Qualified Vendors, contingent upon your Board's approval of the HRA proposed FY01/02 budget.

Very truly yours,

CECILIA ESPINOLA

Cecilia Espinola

Administrator

Attachments: None

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RECOMMENDED:

SUSAN A. MAURIELLO

County Administrative Officer

CC: County Administrative Office

Auditor Controller

**HRA-Fiscal** 

General Services