



0031

# County of Santa Cruz

## BOARD OF SUPERVISORS

701 OCEAN STREET, SUITE 500, SANTA CRUZ, CA 95060-4069

(831) 454-2200 FAX: (831) 454-3262 TDD: (831) 454-2123

JANET K. BEAUTZ  
FIRST DISTRICT

ELLEN PIRIE  
SECOND DISTRICT

MARDI WORMHOUDT  
THIRD DISTRICT

TONY CAMPOS  
FOURTH DISTRICT

JEFF ALMQUIST  
FIFTH DISTRICT

AGENDA: 12/4/01

November 15, 2001

BOARD OF SUPERVISORS  
County of Santa Cruz  
701 Ocean Street  
Santa Cruz, CA 95060

RE: AT-LARGE APPOINTMENT TO SANTA CRUZ METROPOLITAN  
TRANSIT DISTRICT BOARD OF DIRECTORS

Dear Members of the Board:

I recommend the appointment of the following person to the Santa Cruz Metropolitan Transit District Board of Directors, as an at-large representative, for a term to expire December 31, 2005:

Patricia A. Spence  
720 Oregon Street  
Watsonville, CA 95076  
728-2767 (H)

Sincerely yours,

TONY CAMPOS, Supervisor  
Fourth District

TC:ted

cc: Patricia A. Spence  
Santa Cruz Metropolitan Transit District

2852A4

## **APPLICATION FOR APPOINTMENT TO A COUNTY ADVISORY BODY**

### **INSTRUCTIONS:**

If you are interested in serving on a County Advisory Body, please complete this application and return it to the Board of Supervisors, 701 Ocean Street, Room 500, Santa Cruz, CA 95060-4069. If you are interested in being considered for appointment to more than one advisory body, a separate application must be submitted for each appointment you are seeking.

Upon receipt, your application for appointment will be routed to each Board member and then filed for further consideration by Board members when there is a vacancy on the advisory body. If a Supervisor is interested in nominating you for appointment, you will be contacted to discuss the appointment the appointment process, and requirements for the advisory body in question.

Please specify the Commission, Committee or Board to which you are seeking appointment and provide the requested information.

Thank you for your interest in County Government.

### **COMMISSION, COMMITTEE or BOARD:** Metropolitan Transit District Board of Directors

Name: Patricia A. Spence

Address: 720 Oregon Street  
Watsonville, Ca 95076

Phone: 831-728-2767

Supervisory District: Fourth District, Tony Campos

Length of Residence in Area: 29 years, 1972

Age (Optional):      ≤ Under 21    ≤ 21-30    ≤ 31-40    T Over 40

### **PREVIOUS COMMISSION OR COMMITTEE SERVICE (Please specify):**

Advisory Body

Term

Commission on Disabilities

February 2000 – May 2001

Please see reverse)

**EDUCATION:**

Patricia A. Spence revised 9/8/01

<u>Institution</u>	<u>Major</u>	<u>Degree</u>	<u>Year</u>
College of San Mateo	Business	Associates of Arts	1959

**WORK/VOLUNTEER EXPERIENCE:**

<u>Organization</u>	<u>Address</u>	<u>Position</u>	<u>Year</u>
METRO	Attn: Kim Chin 920 Pacific Ave, Ste 100 Santa Cruz, CA 95060	MASFT member of working group to develop new Paratransit Customers Guide & Policies & Procedures	2001
Metro Accessible Transit Forum (MASTF)	c/o 920 Pacific Ave, Ste 100 Santa Cruz, CA 95060	Paratransit Chair Executive Committee	2001
"Living the Paratransit Experience" same as above Committee to develop and conduct a riding experience for the Metro Board and management using the ADA paratransit service		subcommittee chair	5/01-9/01
MASFT	c/o 920 Pacific Ave, Ste 100 Santa Cruz, CA 95060	member	2000/2001
Stroke Center	501 Upper Park Road Santa Cruz, CA	Volunteered to compile a student handbook describing the history, classes and employees.	1999/2000
Green Valley Christian School	Watsonville, CA	Publicity for Fall Festival fund raiser	1982/83
Boy scouts of America	Watsonville, CA	Cub Pack Committee	1979/82

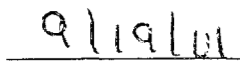
**STATEMENT OF QUALIFICATIONS:**

Please attach a brief statement indicating why you are interested in serving on the advisory body in question and why you are qualified for appointment.

**CERTIFICATION**

I certify that the above information is true and correct and authorize the verification of the information in the application in the event I am a finalist for the appointment.

  
Signature

  
Date

0G222A6

**PATRICIA A. SPENCE**  
**STATEMENT OF QUALIFICATIONS**  
**Santa Cruz Metropolitan Transit District Board of Directors**

I am a stroke survivor since October 1996. My life and that of my family/ caregivers changed forever and we now view the world from an entirely different perspective. I feel lucky, if it can be said, that my disability was incurred in the late 1990's and not earlier. People in years prior to ADA guidelines must have suffered great indignation due to the lack of facilities, transportation or other services.

Because of my stroke I am wheelchair user for outings away from home and have been a regular passenger using the Santa Cruz Metropolitan Transit Paratransit service. This is the service mandated by the ADA for providing transportation service for people with disabilities who are unable to ride the fixed route bus service. The service has been invaluable to me and has given me the freedom to access many services and community activities that otherwise were not available to me.

In September 1999 I had an extremely dirty paratransit vehicle dispatched for a ride from the Stroke Center in De Laveaga Park to my home in Watsonville. In April 2000 I was approached by the acting director of the Stroke Center and asked if I would represent the Center in a Metro sponsored audit/ re-certification program of the paratransit system. At this same time I had personal concerns regarding safety and maintenance factors, vehicle cleanliness and enforcement of standards so I was eager to accept the offer.

After my appointment to the Commission on Disabilities, I became increasingly involved in paratransit issues and decided to focus my efforts exclusively in transportation for people with disabilities. After my initial poor and subsequent experiences, I made it my personal commitment to carry through on an effort to improve the quality of service. I have been actively working on the audit of services conducted by Metro during the community outreach phases, drafting the new Customer's Guide's and drafting request for proposals for the re-certification all paratransit customers.

Since June of 2001 I have chaired a subcommittee that includes two other MASTF members to develop an activity for the Metro Board members and management to access and perform rides on paratransit to obtain first hand experience and knowledge of the service. In approximately 4 weeks, the participants and subcommittee will be able to conclude the process and file a final report.

I have become more familiar with fixed route services and other transit operations by attending MASTF and monthly Board meetings. The issues covered by the Transit District are vast and varied and I am sure I have much more to learn. An appointment to the Santa Cruz Board of Directors will allow me the opportunity to continue the commitment of improving not only paratransit service, but all phases of transportation in Santa Cruz County.

Thank you for considering my appointment.

Sincerely,

Patricia A. Spence