

County of Santa Cruz

HEALTH SERVICES AGENCY

P.O. BOX 962, 1080 EMELINE AVENUE SANTA CRUZ, CA 95061 (831) 454-4066 FAX: (831) 454-4770

Agenda: December 11,2001

HEALTH SERVICES AGENCY ADMINISTRATION

November 13,2001

BOARD OF SUPERVISORS County of Santa Cruz 701 Ocean Street Santa Cruz, California 95060

RE: APPROVE CONTRACT AMENDMENT FOR DOCUMENT IMAGING DATA MANAGEMENT SYSTEM AND SERVICES

Dear Members of the Board:

On January 23,2001 your Board approved a contract for the purchase of the FORTIS document imaging data management system and services for use in Environmental Health Services (EHS). The imaging of 1.4 million pages of existing files has been completed and the system is working better than envisioned. Contractors, realtors, and the public are able to immediately access the files they need using terminals at the EHS counter. Also, staff can access the files from their desks and from the satellite permit centers via the County network.

The system is now ready for the next phase, which is to make these public records available via the Internet. This enhancement was approved by your Board as part of the budget process for 2001-02. This phase requires the purchase of the license for an additional software module known as POWERWEB, ten (10) additional "seats", as well as installation, support, and training services. The additional "seats" are needed to allow the larger number of simultaneous users expected with this project. Once purchased, the POWERWEB software package may be shared at no additional cost by all County agencies using the FORTIS document imaging system. The cost of the license for POWERWEB is \$35,789 and the cost of the additional seats is \$6,278, for a total of \$42,267.

Appleby & Company, Inc. is recommended as the vendor for this product as they are the vendor for the existing system and have the maintenance and upgrade contract for the existing system.

It is, therefore, RECOMMENDED that your Board:

1. Approve the attached contract amendment with Appleby & Company, Inc. (CO12329-01) in the amount of \$42,267 for document imaging web software and authorize the Health Services Administrator to sign.

Respectfully submitted,

Rama K. Khalsa, Ph.D. 44 94 Health Services Administrator

RECOMMENDED:

Susan A. Mauriello

County Administrative Officer

cc: County Administrative Office

Auditor-Controller County Counsel Information Services County Assessor HSA Administration Environmental Health

0195

COUNTY OF SANTA CRUZ REQUEST FOR APPROVAL OF AGREEMENT

Τα	Board of Supervisors County Administrative	Office	BY:	ealth Services A R Klube ure certifies that appro	·	(Signature) 11 (Department) (Signature) 11 (Date) available
AGRE	EMENTTYPE (Check One)		Exper	nditure Agreement 🔀	Revenue Agree	ment 🗌
1. Sa	Board of Supervisors is here aid agreement is between to aid Appleby & Compi	he <u>Health</u>	Services Ago	ency		(Department/Agency)
2. ∏	_	document ima		ent, software,		ultation, support
4. Ai	riod of the agreement is finiticipated Cost is \$ 42,26 emarks:amendment	7 increase to to BOS 12/11/	otal \$201,36 01; origina	7	roved by BOS or	
] [Section II No Section III .Boa	greements List for F Board letter required and letter required benue Agreement	Y <u>01- 02</u> . Par I, will be listed un	ge CC- <u>8</u> Contrad der Item 8	t No: 12329-01	OR 1st Time Agreement
6. A	ppropriations/Revenues ar	e available and are	budgeted in	362860	(Index) <u>3665</u>	Sub object)
	NOTE	: IF APPROPRIATIO	INSARE INSUFFIC	CIENT, ATTACHED COM	IPLETED AUD-74 OR A	UD-60
	E - Now III	have been	encumbered.	Auditor-Cont	12329-01	Datc:
<u>He</u>	osal and accounting detail alth Services Adm alth Services Age	ninistrator		mended that the Board ency Head) to execute		e the agreement and authorize(Department/Agency
Date	11/2.1.			By: 4 County Admir	nistrative Office	(Department/Agency
Dist	Board of Supervisors Auditor Controller – C Auditor-Controller – Department – Gold	Canary Coul Pink I State prov	ed by said Board	hereby certify that the	request for a numerided by the Count	of the County of Santa Cruz, approval of agreement was appy Administrative Office by an 20
	ADM - 29(8/01) Title ■ Section 300 F	roc Man By:	Deputy clerk			
AUE	OTTOR-CONTROLLER USE	ONLY				
		JE Amount	Lines	H/TL	Keyed By	Date
10.	110 Auditor Description		——≱ Amount	Index	Sub object	User Code

Agreement No: 12329-01 Index: 362860 3665

Subobject:

Santa Cruz County Health Services Agency

AMENDMENT TO AGREEMENT

The parties hereto agree to amend that certain Agreement dated January 9,2001, by and between the COUNTY OF SANTA CRUZ and APPLEBY AND COMPANY, INC., by extending the term of the agreement to June 30, 2002, by increasing the amount of the agreement by \$42,267 for a total of \$201,367, by deleting the existing Exhibits C and E and replacing them with the attached REVISED 12/11/01 Exhibits C and E, and by adding Exhibits E.2C-1 and E.2C-2.

All other provisions of said Agreement shall remain the same.

HSA Administration

Appleby and Company

Environmental Health Services

Dated: December 11,2001	
CONTRACTOR	COUNTY OF SANTA CRUZ
By: Appleby and Company, Inc. 2828 North Wishon Fresno, California 93704	By: Rama Khalsa, Ph.D. Health Services Administrator
Approved as to form: Assistant County Counsel	
Distribution: Auditor-Controller County Counsel	

Agreement No: CO12329-01

1. CONTRACTOR INFORMATION

Name: Appleby & Company, Inc.

Address: 2828 North Wishon

Fresno, California 93704

Telephone: (559) 222-8402 FAX (559) 222-5043

Tax ID Number:

2. <u>DUTIES OR SERVICES PROVIDED</u> CONTRACTOR agrees to exercise special skill to accomplish the following result: to plan, purchase, and install an electronic document managing system as detailed below in Scope A; and to convert existing documents to scanned images as detailed below in Scope B. CONTRACTOR shall provide services in accordance with Exhibit D Implementation Schedule and Exhibit E Payment Provisions

SCOPE A <u>Electronic Document Manasement System</u>

- Planning
 - a. Recommend Indexing schemes
 - b. Develop Document and Pickup & Delivery System & Schedule
 - c. Establish key contacts for Implementation
- 2. Implementation
 - a. Pickup documents per agreed upon schedule
 - **b.** Log documents into holding warehouse
 - c. Prepare documents for scanning
 - d. Scan, index, quality control
 - e. Release completed digital documents and burn CDs
 - f. Copy CDs to COUNTY storage device
 - g. Provide backup set of CDs to COUNTY
 - h. Provide document-on-demand Retrieval Services, up to 100 pages per day. When COUNTY wants a document that is in CONTRACTOR possession, CONTRACTOR shall access document and send copy to COUNTY by facsimile or e-mail.
 - 1. Post prep documents and rebox in same manner in which documents were received from COUNTY.
 - J. Store completed documents for up to 60 days at no additional charge pending direction from COUNTY.
 - k. Per written direction from COUNTY, CONTRACTOR shall, at no additional charge, either return original documents to COUNTY or shred original documents

SCOPE B Conversion of Existing Documents

- 1. Planning
 - a. Establish Key Contacts
 - b. Review COUNTY resources and establish and manage system environments
- 2. Run Installation Verification Procedures
 - a. Review network security
- 3. Hardware
 - a. Order Hardware, test and configure
- 4. Software
 - Order and Install FORTIS and related Software
- 5. Documentation
 - a. Develop, provide, customize
- 6. Technical & End-User Training
 - a. Develop training plans and materials
 - **b.** Administration and End-User training

SCOPE C Provide Access to Public Records via Internet

- 1. Software
 - a. Order, install and configure PowerWeb
 - b. Order, install and configure IO-User View Seat Package of FORTIS and related Software and Upgrades
- 2. Technical & End-User Training
 - a. Develop training plans and materials
 - c. Administration and End-User training
- 3. support
 - a. Provide annual support for PowerWeb
 - b. Provide annual support for MS IIS Server

REVISED 12/11/01 - EXHIBIT E - FISCAL AND PAYMENT PROVISIONS

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Agreement Number: CO12329-01

1. COMPENSATION. In consideration for CONTRACTOR accomplishing the result described in Exhibit C (Scope of Work), COUNTY agrees to pay as follows: an amount not to exceed \$201,367 as described below and in Exhibits E.2A, E.2B, E.2C-1, and E.2C-2 (Appleby Proposals). Additional consulting/programming shall be at the rate of \$150 per hour and shall be limited to the availability of funds within Agreement.

2. BUDGET DETAIL.

A. Electronic Document Managing System

1	Fortis Scan Station	995 taxable
2	Fortis Edit Stations @ \$695 each	1,390 taxable
1	Fortis 5-User View Package	2,495 taxable
1	12-month Upgrades, Service & Support	880 taxable
1	Scanner - Canon DR3020 Duplex w/premium warranty	4,850 taxable
1	Scanner - ScanMaker 9600XL flatbed 11 x 17	1,250 taxable
1	SCSI card and cable	295 taxable
2	Days ■ Installation& Configuration @ \$1,200 day	2,400
2	Days - SysAdm, Scanner Operator, End Users	
	@ \$1,200 day	<u>2.400</u>
Total F	Price	\$16,955
Applicable Sales Tax		<u>973</u>
Total A	Total A	

Payments to CONTRACTOR shall be based on receipt and/or installation and acceptance
of deliverables and completion of services. CONTRACTOR can invoice COUNTY monthly
for actual deliverables and services completed and accepted by COUNTY in each month
under this Agreement.

B. Conversion of Existing Documents

1,400,000	estimated pages convert 8-1/2 x 11 pages	
	@ \$0.07846 ea.	
	includes light prep, 3 indexes & file type	\$109,844 taxable
<i>750</i>	hours - preparation @ \$12.50 hour	9,375
93	CDs - duplicate sets, archives @ \$60 ea.	5,580taxable
5000	Estimated pages = convert E-size drawings	
	@ \$1.25 ea; indexed as above	6,250 taxable
6	CDs - duplicate sets, archives @ \$60 ea.	360 taxable
Total Price	•	\$131,409
Applicable Sa	ales Tax	<u>9.763</u>
Total B		\$141,172

Payments to CONTRACTOR shall be based on actual document conversion completed by CONTRACTOR and accepted by COUNTY. CONTRACTOR can invoice COUNTY monthly for actual document conversion services completed and accepted by COUNTY in each month under this Agreement. If the total number of documents converted is less than estimated, payments to CONTRACTOR shall be limited to the actual number of documents converted. If actual number of documents is greater than estimated, CONTRACTOR shall not proceed with the conversion of additional documents in excess of the estimate until the COUNTY has agreed to proceed with additional document conversion and amended this Agreement to include additional funds for document conversion.

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C.	Addition of Fortis PowerWeb and Ten (10)	View Seats	
1	PowerWeb Server License	\$12,995	taxable
1	PowerWeb Server Annual Support	2,600	taxable
1	MSIIS Server License	11,995	taxable
1	MS IIS Server Annual Support	2,400	taxable
2	Days - Installation and Configuration	2,400	
1	Day - Training	1,200	
1	Fortis - 10-User View Seat package	4,695	taxable
1	Fortis – 10-User View Seat Upgrade, Svc & Sup	895	taxable
0.5	Day - Installation and Configuration	<u>240</u>	
	Total Price	\$39,420	
	Applicable Sales Tax	2.847	
	Total C	\$42,267	

- Payments to CONTRACTOR shall be based on receipt and/or installation and acceptance of deliverables and completion of services. CONTRACTOR can invoice COUNTY monthly for actual deliverables and services completed and accepted by COUNTY in each month under this Agreement.
- 3. <u>PARTIAL PERFORMANCE.</u> In the event less than all services are performed in a proper and timely manner, CONTRACTOR shall be paid only the reasonable cost for the services performed for the payment period as determined by COUNTY'S Administrator.
- 4. <u>BUDGET CONTROL.</u> With prior written approval of COUNTY, CONTRACTOR may adjust cost among budget line items or add, delete or modify line items as long as the total amount of the contract is not exceeded.



Imaging & Electronic Document Management 2828 N. Wishon Fresno, CA 93704 559-222-8402 FAX 222-5043

PowerWeb

REVISION to Exhibit E - E.2C-1 PROPOSAL - Final w/tax

0201

11/15/01

L		Email: toconnor@applebyco.c	com	/				11/15/01
Г	Name	Santa Cruz Cty Enviro	n Health	Address	701 Oc	ean Str	eet	
	Contact	Bob Smith		City	Santa C	Cruz	State	California
	Contact2	Diane Evans		Zip	95060		FAX	
	hone#1	831-454-2765	Phone#2			Email	bob.smith	@co.santa-cruz.ca.us

Qty	Description		Unit Price	Total	ļ
				<u> </u>	-
···	FORTIS POWERWEB				┡
1	PowerWeb Server License		\$12,005,00	\$12,995.00	÷
1	PowerWeb Server Annual Support		2,600.00		
1	MicroSoft IIS Server License*		11,995.00		
1	MicroSoft IIS Server Annual Support		2,400.00		
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2	Days - Installation and Configuration		1,200.00	2,400.00	
1	Days - Training		1,200.00		
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Notes		Total Price		\$33,590.00	
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t=taxable					1
		Applicable Sa	es Tax (8%)	\$2,399.20	
Additiona	al consulting/programming @ \$150 hr			1	•
		Total		\$35,989.20	

Purchase Payment Schedule					
Product ID. Task or Deliverable	Est Due Date	Percent	Amount		
Due with Purchase order		30%			
Due upon Installationand configuration		30%			
Due upon completion of training		40%			
Total EDM System Charge		100%			



Imaging 8 Electronic Document Management

2828 N. Wishon Fresno, CA 93704 559-222-8402 FAX 222-5043 Email: toconnor@applebyco.com

PROPOSAL - Final Fortis Seats

0202

7/23/01

Name	Santa Cruz Cty Environ Health Address 701 Ocean Street				
Contact	Bob Smith	City	Santa Cruz	State	California
Contact2	Diane Evans	Zip	95060	FAX	
Phone#1	831-454-2765 Phone#2	2	Email	bob.smit	h@co.santa-cruz.ca.us

Qty	Description	Unit Price	Total	
1	Fortis - 10-User View Seat Package	\$4,695.00	\$4,695.00	
1	Fortis - 10-User View Seat Upgrade, Service & Support	895.00	895.00	
0.2	Days - Installation and Configuration	1,200.00	240.00	
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Notes	Total Price		\$5,830.00
t=taxable Additional consulting/programming @ \$150 hr	Applicable Sale	es Tax (8%)	\$447.20
	Total		\$6,277.20
Purchase Payment Sc	hedule		
Product ID, Task or Deliverable	Est Due Date	Percent	Amount
Due with Purchase order		30%	
Due upon Installation and configuration		30%	
Due upon completion of training		40%	
Total EDM System Charge		100%	