



County of Santa Cruz

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BOARD OF SUPERVISORS

701 OCEAN STREET, SUITE 500, SANTA CRUZ, CA 95060-4069

(831) 454-2200 FAX: (831) 454-3262 TDD: (831) 454-2123

JANET K. BEAUTZ
FIRST DISTRICT

ELLEN PIRIE
SECOND DISTRICT

MARDI WORMHOUDT
THIRD DISTRICT

TONY CAMPOS
FOURTH DISTRICT

JEFF ALMQUIST
FIFTH DISTRICT

AGENDA: 1/29/02

January 17, 2002

BOARD OF SUPERVISORS
County of Santa Cruz
701 Ocean Street
Santa Cruz, CA 95060

RE: ANNUAL REPORT OF THE AMBULANCE
TECHNICAL ADVISORY GROUP

Dear Members of the Board:

Attached is the Annual Report of the Ambulance Technical Advisory Group for calendar year 2001. I recommend that the Board accept and file this report.

Sincerely,


JANET K. BEAUTZ, Chairperson
Board of Supervisors

JKB:ted

cc: Ambulance Technical Advisory Group

01165A6



EMERGENCY MEDICAL
SERVICES

County of Santa Cruz

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HEALTH SERVICES AGENCY

POST OFFICE BOX 962, 1080 EMELINE AVENUE SANTA CRUZ, CA 95061-0962
(831) 454-4120 FAX: (831) 454-4272 TDD: (831) 454-4123

TECHNICAL ADVISORY GROUP

January 14, 2002

Santa Cruz County Board of Supervisors
County of Santa Cruz
701 Ocean Street
Santa Cruz, CA 95060

Re: Technical Advisory Board Annual Report - 2001

Dear Members of the Board:

Attached please see the 2001 Annual Report to your Board of the Technical Advisory Group. The TAG monitors the performance of the ambulance contractor and compliance with the ambulance agreement. In calendar year 2001, there were 14,533 dispatches, 10,196 transports and 93.4% compliance overall.

Sincerely,

Vol Ranger
EMS Manager

Attachment



EMERGENCY MEDICAL
SERVICES

County of Santa Cruz

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HEALTH SERVICES AGENCY

POST OFFICE BOX 962, 1080 EMELINE AVENUE SANTA CRUZ, CA 95061-0962
(831) 454-4120 FAX: (831) 454-4272 TDD: (831) 454-4123

Technical Advisory Group

Annual Report

2001

Role of the Commission

The Technical Advisory Group (TAG) appointed by the Health Services Agency Administrator shall monitor the performance of the Ambulance Agreement and evaluate the ambulance Contractor's compliance with Agreement terms and conditions. The findings and recommendations of the TAG shall be reported to the Health Services Agency Administrator.

Meeting Dates, Times, and Locations

During calendar year 2001, regular meetings of the TAG were held monthly, on the second Thursday at 10:30 a.m., Health Services Agency conference room 200, 1080 Emeline Avenue, Santa Cruz. The meeting frequency, time and location may be changed by TAG actions. The TAG did not meet in September 2001.

Group Structure

The TAG consists of four (4) members appointed by the Health Services Agency Administrator in accordance with the Ambulance Agreement. Membership includes the County Health Officer, EMS Medical Director, Emergency Services Coordinator, and General Manager of the Santa Cruz Consolidated Emergency Communications Center (SCCECC). The EMS Manager staffs the Technical Advisory Group.

Attendance

See Attachment.

Initiatives and Accomplishments

Each meeting the TAG hears the HSA/EMS Administrator's Report on matters pertaining to the members' responsibility to monitor the performance of the Ambulance Agreement and evaluate the ambulance Contractor's compliance with Agreement terms and conditions.

Public Communication is received and reviewed.

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Final American Medical Response (AMR) performance reconciliation reports which reconcile exemption requests and missing on-scene times are approved at each meeting for the prior month under consideration. The attached Table "Grand Total Responses and Compliance" gives the calendar year 2001 data with a total of 14,533 dispatches, 10,196 transports, and 93.4% compliance overall.

Draft AMR performance statistics and the contents of reports on response times, compliance with contract standards, responses by zone, unit exchanges, address verification bypasses, code 2 responses, ambulance activity reports of unit hour utilization, missing on scene times, lost hour summary and detail reports, delay codes, hospital Code Yellow/Code Red restricted status, and ambulance diversions are reviewed and approved at each meeting for the current month under consideration.

AMR requests for exemption from response time standards for code 3 calls in which conditions outside of AMR's control affected response such as traffic delay due to road construction or heavy fog are considered individually and approved or denied based on a vote by TAG members.

AMR total cash receipts are reviewed for the current month under consideration. On or before April 1 of each Contract Year, the HSA Administrator and the County Auditor-Controller forward the Year-End Financial Reconciliation to the TAG for review and comment.. The TAG reviewed the Contract Year 1(1997-98) and Contract Year 2 (1998-99) Year-End Reconciliations prepared by the County Auditor-Controller. The Board of Supervisors amended the AMR contract on September 11,2001 to Change from a cash to accrual basis of accounting and to align the fiscal years of the contract and Contractor. The TAG will subsequently review field expenses and referral revenue for the current month under consideration and will review the Contract Year 3 Year-End Reconciliation when certified by the County Auditor-Controller.

**GRAND TOTAL RESPONSES
AND COMPLIANCE
SANTA CRUZ COUNTY
2001**

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MONTH/ YEAR	TRANSPORTS	DISPATCHES (CALLS)			% COMPLIANCE
		CODE 3	CODE 2	TOTAL	
Jan-01	845	914	254	1168	93.3
Feb-01	743	810	226	1036	94.6
Mar-01	829	975	278	1153	94.0
Apr-01	830	927	246	1173	94.8
May-01	917	997	309	1306	92.5
Jun-01	831	909	281	1190	93.3
Jul-01	977	991	308	1299	92.5
Aug-01	909	993	289	1282	94.6
Sep-01	864	904	337	1241	93.3
Oct-01	813	890	329	1219	93.8
Nov-01	871	928	310	1238	91.8
Dec-01	867	900	328	1228	92.4
2001 TOTAL	10196	11038	3495	14533	93.4

MEMBERS ATTENDANCE TAG 2001

(No Meeting September)

	J A N	F E B	M A R	A P R	M A Y	J U N E	J U L Y	A U G	S E P	O C T	N O V	D E C
Nancy Carn-Gordon	E	X	X	X	E	X	X	X		X	X	X
Michael McDougall	X X	X	X	X	X	X	X	E		X	X	X
Dr. David McNutt	X	E	E	X	X	X	X	X		X	X	X
Dr. Kent Benedict	X	X	X	X	X	E	X	X		X	X	X

X = Present

E = Excused Absence

A = Absent