



County of Santa Cruz

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HEALTH SERVICES AGENCY

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HEALTH SERVICES AGENCY
ADMINISTRATION

March 4, 2002

AGENDA: March 19,2002

BOARD OF SUPERVISORS
County of Santa Cruz
701 Ocean Street
Santa Cruz, CA 95060

Re: Status Report on Evaluation of Clinic Functioning

Dear Members of the Board:

On November 20, 2001, your Board received a report on the inappropriate use of emergency rooms for non-urgent conditions and options to promote co-locating County clinic facilities with the emergency rooms at Dominican and Watsonville Hospitals, or arrangements that might promote better referrals to County systems that are designed for uninsured people.

At the conclusion of the report, your Board directed the Health Services Agency (HSA) to return on this date with a further report on the Evaluation of Clinic Functioning and methods for improving efficiency.

HSA has retained the services of ECG Consultants, Inc., to analyze County clinic systems, patient flows and revenue streams. The goal of the report will be to maximize capacity at the County clinics by identifying opportunities for increased efficiency and productivity.

The consultants recently submitted a draft report to HSA for review. The report will be finalized for presentation to your Board on or before May 7, 2002.

It is, therefore, RECOMMENDED that your Board:

1. Accept and file status report on Evaluation of Clinic Functioning; and

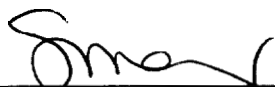
2. Direct the Health Services Agency to report back on or before May 7, 2002 on the Evaluation of Clinic Functioning and methods for improving efficiency.

Sincerely,



Rama Khalsa, Ph.D.
Health Services Administrator

RECOMMENDED:



Susan A. Mauriello
County Administrative Officer

cc: County Administrative Office
County Counsel
HSA Administration
Public Health Administration