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## County of Santa Cruz

## **HEALTH SERVICES AGENCY**

P.O. BOX 962, 1080 EMELINE AVENUE SANTA CRUZ, CA 95061 (831) 454-4066 FAX: (831) 454-4770

## HEALTH SERVICES AGENCY ADMINISTRATION

April 17, 2002 Agenda: May 21,2002

BOARD OF SUPERVISORS County of Santa Cruz 701 Ocean Street Santa Cruz, CA 95060

**RE: Report Back on Emergency Medical Services Planning** 

Dear Members of the Board:

On November 6,2001 your Board directed the Health Services Agency (HSA) to proceed with the EMS planning process including development of a Request for Proposal (RFP) for emergency ambulance transport services and to return to your Board with a progress report on the EMS planning process on May 21, 2002.

On March 19, 2002 your Board released a draft of the RFP for emergency ambulance transport services for public comment.

On April 16, 2002 your Board heard a presentation about the RFP for emergency ambulance transport services and a review of public comments received. Your Board asked HSA staff to make changes regarding the weighted percentages the proposal review committee will use to evaluate bids, incorporate more than one set of response time standards, acknowledge the need for bilingual personnel in the provider's work force, and include a provision for provider's neutrality in the event a non-unionized provider is the winning bidder and the work force wishes to organize a union. The revised RFP for emergency ambulance transport services was approved by your Board on April 23,2002, and you authorized HSA to release the RFP on that date.

A bidder's conference is scheduled for June 27, 2002. Written questions are due by June 18, 2002. Written questions and answers will be distributed at the bidder's conference. Bids are due September 5,2002 along with the Bidder Bond. The proposal review committee will meet September 17-19, 2002 and make a recommendation to the HSA Administrator. The HSA Administrator will perform any further investigations warranted and then make a recommendation to your Board on September 27, 2002. A declaration of your Board's intent to contract with your chosen bidder is anticipated in October 2002.

Contract negotiations are planned to commence in October 2002 with the selected bidder. The final negotiated contract will be presented to your Board when complete, and in advance of the service implementation on September 1, 2003, to allow for a smooth transition to new contract requirements.

It is, therefore, RECOMMENDED that your Board:

Accept and file this report on the EMS planning process.

Sincerely,

Rama Khalsa, Ph.D.

Health Services Administrator

RECOMMENDED:

Susan A. Mauriello

County Administrative Officer

cc: County Administrative Office

County Counsel Auditor-Controller

HSA EMCC